SEESAW

Question & Answer Helpsheet for Parents

Please log on as a **FAMILY MEMBER all** the time, unless you would like to add a photo/video from home, then you would need to use the **QR CODE** for your child which we will supply when your child starts nursery.

Q   How do I comment on, or like the posts that staff have uploaded for my child?

A   Log on as a **FAMILY** member (email address and password) then you can leave a comment or like. *We really appreciate comments on the posts we send. It makes the hard work that we put into our observations worthwhile. Feedback is important for the staff as well as the children!* 😊

Q   How do I access messages and announcements from nursery staff?

A   Log on as a **FAMILY** member (email address and password) then you will have access to messages/announcements. Here you will find important information from staff.

Q   How will I know if there are messages waiting for me to read?

A   You are best to ensure **NOTIFICATIONS** for Seesaw are set up on your device, this way you will be notified any time there is a post or message. Emails are sent to parents too when a message/announcement has been posted. You can actually read the message in full via your email which is probably easier, however, when you go on to Seesaw to read the message, it tells us how many parents have seen it which is helpful.

Q   How do I respond to Miss Devlin's QUESTION OF THE MONTH?

A   Log on as a **FAMILY** member and click on the link. It's a simple as that! You **do NOT require a google account** for this. (We have managed to fix that! 😊)

PLEASE spare 5 minutes to respond to this each month as it's your feedback that helps us improve.

Q   How do I upload a photo or video from home?

A   For this you must log on as a **STUDENT** and scan your child's **QR code**. You can then post on their page. If you have lost your QR code, we can give you it again, but encourage you to keep it safe. *We feel that Seesaw is a two-way communication tool and ask that parents DO post photos/videos from home when possible. Thank you!*